



C A R L O S I
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IMPORTANT NOTICE

We will update this page according to the events, so please check back whenever you want to access updated information.

How COVID-19 has affected your reservation:

- If you have a reservation with an arrival during the dates that Hotel Carlos I is closed and have booked directly with us, we'll contact you to manage the cancellation or the new reservation for different dates. There is no charge for this change.
- If you have a booking made on booking.com with arrival during the dates that Hotel Carlos I is closed, we'll contact you to manage the cancellation or the new reservation for different dates. There is no charge for this change.
- If you have a reservation made through a Tour Operator, please contact them directly.
- If you want to contact us you can do it by **phone 96 585 71 90** or by **Email reservashotelcarlos1@cshoteles.com**

Once we reopen our hotel, the safety of our guests and employees will remain paramount.

We will continue to take the utmost precautions by applying the recommendations of the World Health Organization and will maintain increased cleaning measures in rooms and common areas, as well as hygiene measures. Our clients and employees' safety come first.

We are working to welcoming you again as soon as possible.